Version: 34.0

Topic 1, Understand the business value of Power Platform

Question: 1

This question requires that you evaluate the BOLD text to determine if it is correct.

You have a Power Apps app. You create a new version of the app and then publish the new version. A customer goes through the process of restoring the previous version of the app. In the Version tab for the app, you will see two versions of the app.

Review the underlined text. If it makes the statement correct, select “No change is needed.” If the statement is incorrect, select the answer choice that makes the statement correct.

A. No change is needed.

B. one

C. three

D. four

Answer: C

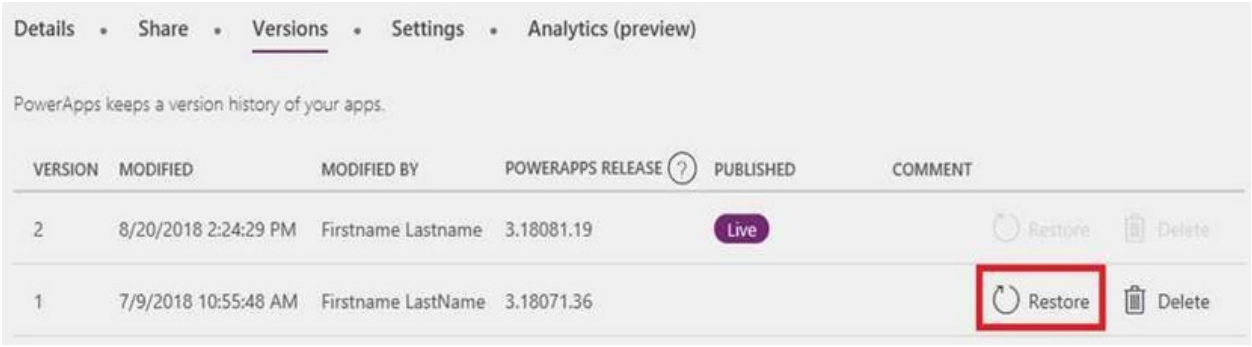
Explanation:

Restore a canvas app to a previous version in PowerApps.

1. Open powerapps.com, and then click or tap Apps in the left navigation bar.

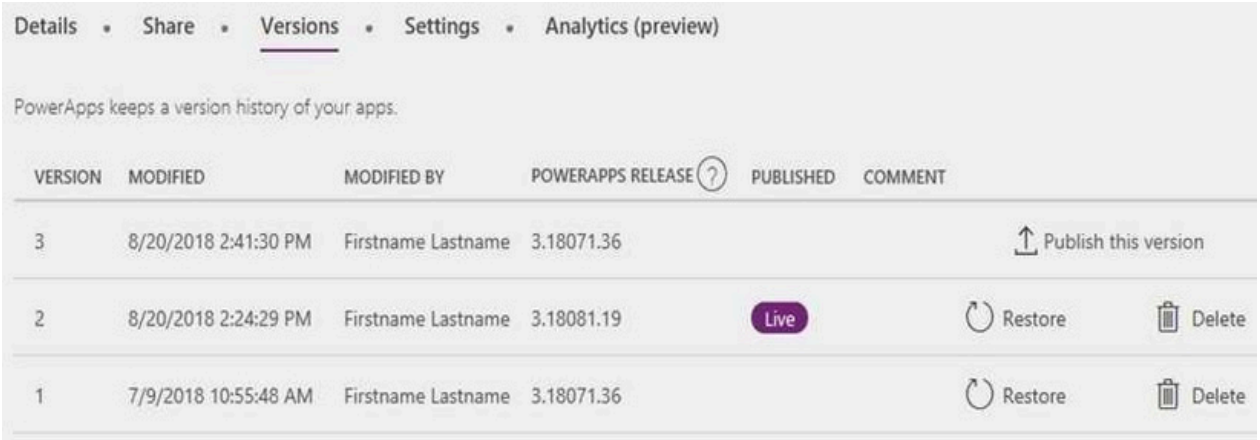
2. Near the right edge, click or tap the info icon for the app that you want to restore.

3. Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.



4. In the confirmation dialog box, click or tap Restore.

A new version is added to your list.



Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app

Question: 2

A company uses Dynamics 365 Sales. The company uses a browser-based app named Sales Hub.

You need ensure that users can access data from mobile devices.

Which app should users install?

A. Dynamics 365 Remote Assist

B. Dynamics 365 Finance

C. Dynamics 365 Business Central

D. Dynamics 365 for Phones

Answer: D

Explanation:

Use the Dynamics 365 for phones and Dynamics 365 for tablets apps for your sales, customer service, field service, and other tasks when you're on the go. With one download from your app store, you'll automatically have access to all the apps you need for your role. You will see apps with the new Unified Interface on your mobile device.

Reference:

https://docs.microsoft.com/en-us/dynamics365/mobile-app/dynamics-365-phones-tablets-users-guide

Question: 3

You are a customer service manager.

You need to implement a Power Apps portal that allows customers to submit cases.

Which type of data source is used?

A. Dynamics 365 Connector

B. Microsoft SharePoint

C. Microsoft Azure Storage

D. Common Data Service

Answer: B

Explanation:

SharePoint can be set up to setup customer feedback.

Note: The PowerApp uses Finance and Operations connector to grab sales order information and SharePoint connector to connect and write the data to SharePoint list.

Reference:

https://powerapps.microsoft.com/en-us/blog/scenario-2-collect-customer-feedback-in-sharepoint-after-order-delivery/

Question: 4

HOTSPOT

You create a user-owned custom entity by using Common Data Service.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can change the entity ownership from User to Organization-owned.	○	○
You can create a business rule for a custom entity that can be used in a Flow.	○	○

Answer:

Explanation:

Statement	Yes	No
You can change the entity ownership from User to Organization-owned.	○	○
You can create a business rule for a custom entity that can be used in a Flow.	○	○

Box 1: No

Common Data Service supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the entity is created and can't be changed.

Box 2: Yes

By combining conditions and actions, you can do any of the following with business rules:

Set field values

Clear field values

Set field requirement levels

Show or hide fields

Enable or disable fields

Validate data and show error messages

Create business recommendations based on business intelligence.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds

Question:5

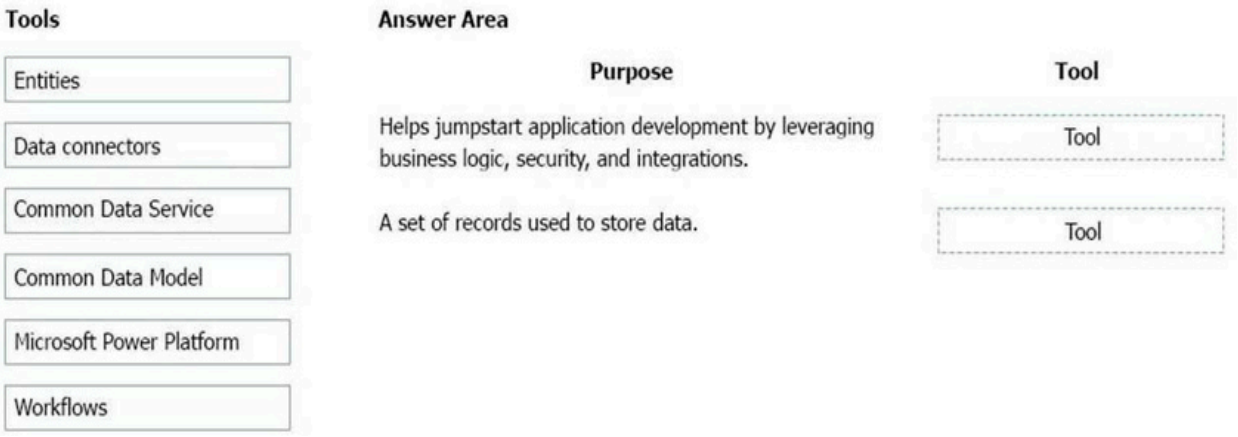
DRAG DROP

You need to explain the major components of the Common Data Model (CDM) and their functions.

Match each term to its definition.

Instructions: To answer, drag the appropriate term from the column on the left to its definition on the right. Each term may be used once, more than once, or not at all. Each correct match is worth one point.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:

Box 1: Microsoft Power Platform

Power Platform combines the robust power of PowerApps, PowerBI, and Microsoft Flow into one powerful business application platform – providing quick and easy app building and data insights. Each component of the Microsoft Power Platform is built on the Common Data Service for Apps. Each component is dynamic by itself, but brilliant and masterful when combined.

The Microsoft Power platform brings all your data together into a common data model.

Box 2: Entities

An entity is a set of records used to store data, similar to how a table stores data within a database.

Reference:

https://community.dynamics.com/365/b/encloud9dynamicss365crm/posts/an-introduction-to-the-microsoft-power-platform

https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro

Question: 6

A distribution company has multiple warehouses.

Tax rates charged on sales orders need to be calculated based on locality and region.

You need to recommend a cost-effective solution that can be implemented quickly.

What should you recommend?

A. Check AppSource for a tax add-on.

B. Create alerts in Dynamics 365 Finance for tax table changes.

C. Implement the Common Data Model.

D. Run a Power BI report.

E. Write scripts and code tax updates.

Answer: B

Explanation:

Reference:

https://docs.microsoft.com/en-us/dynamics365/finance/general-ledger/indirect-taxes-overview

Question: 7

DRAG DROP

You manage the support team at a rapidly growing company.

Customers and support technicians need a better experience when logging and responding to support requests. You need more visibility into what the support technicians are doing every week.

You need to recommend tools to help the company's needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools

- Power Apps
- Microsoft Flow
- Power BI
- Common Data Service

Answer Area

Requirement	Tool
Customers must be able to submit support requests by using a website.	Tool
Support requests must be created and stored.	Tool
Support technicians must be notified when a new support request is entered.	Tool
Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	Tool

Answer:

Explanation:

Requirement	Tool
Customers must be able to submit support requests by using a website.	Power BI
Support requests must be created and stored.	Common Data Service
Support technicians must be notified when a new support request is entered.	Microsoft Flow
Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	Power Apps

Question: 8

HOTSPOT

You are building Power Apps apps that use both Dynamics 365 Sales and Microsoft 365.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
Dynamics 365 Sales and Microsoft 365 must be in the same tenant to allow Single Sign-On (SSO).	○	○
You must download a product from AppSource to ensure that SSO works with Dynamics 365 Sales and Microsoft 365.	○	○

Answer:

Explanation:

Statement	Yes	No
Dynamics 365 Sales and Microsoft 365 must be in the same tenant to allow Single Sign-On (SSO).	○	○
You must download a product from AppSource to ensure that SSO works with Dynamics 365 Sales and Microsoft 365.	○	○

Box 1: No

When you offer your application for use by other companies through a purchase or subscription, you make your application available to customers within their own Azure tenants. This is known as creating a multi-tenant application.

Box 2: No

Reference:

https://docs.microsoft.com/en-us/azure/active-directory/manage-apps/isv-sso-content

Question: 9

You need to implement Microsoft Business Applications along with the Microsoft Power platform.

Which three Microsoft products are part of the Power platform? Each correct answer presents a complete
solution.

NOTE: Each correct selection is worth one point.

A. Microsoft Power Apps B. Azure Active Directory

C. Microsoft Flow

D. Azure Machine Learning

E. Microsoft Power BI

Answer: ACE

Explanation:

The Power Platform uses PowerApps, Power BI, and Power Automate (previously named Flow) to customize, extend, and build all the apps you need for your business and unlock the potential of Office 365 and Dynamics 365.

Reference:

https://docs.microsoft.com/en-us/learn/powerplatform/

Question: 10

HOTSPOT

A company plans to implement Power Platform apps. The company does not plan to use any development tools or plug-ins.

Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can synchronize account names with a third-party proprietary database.	○	○
You can create invoices from orders and then send the invoices to the customer.	○	○

Answer:

Explanation:

Statement	Yes	No
You can synchronize account names with a third-party proprietary database.	○	○
You can create invoices from orders and then send the invoices to the customer.	○	○

The Power Platform uses PowerApps, Power BI, and Power Automate (previously named Flow) to customize, extend, and build all the apps you need for your business and unlock the potential of Office 365 and Dynamics 365.

Reference:

https://docs.microsoft.com/en-us/learn/powerplatform/

Question: 11

A large retail company implements Power Apps, Microsoft Flow, and the Common Data Service.

The board of directors is asking whether users are finding value in the technology. The company would like to measure and report usage of the software.
You need to recommend a tool to determine software usage.

What should you recommend?

A. Microsoft Intune

B. Azure Stream Analytics

C. Power Platform Analytics

D. Dynamics 365 Product Insights

Answer: C

Explanation:

The Power Platform Analytics Usage report is the default reports seen by the logged in environment admin. It provides total app launches and daily active users across all apps in the environment. Admins can filter the view with attributes like device platform, player version, country, state, and city.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/analytics-powerapps

Question: 12

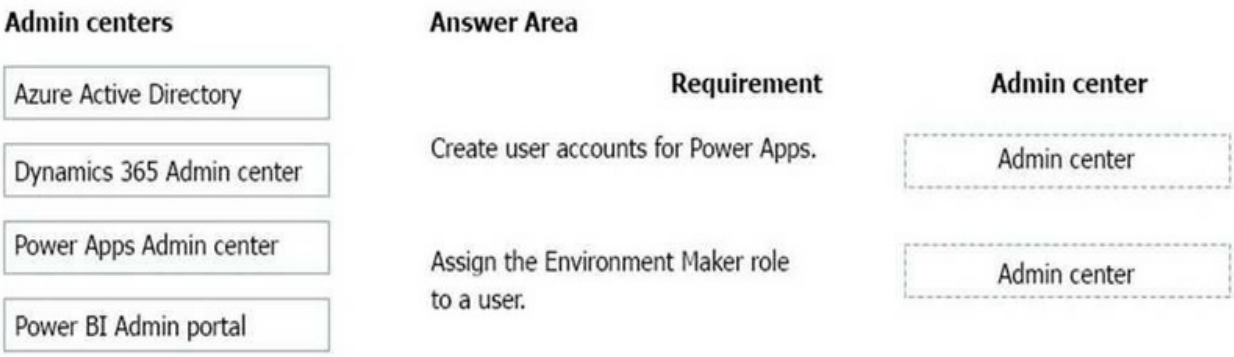
DRAG DROP

A company uses Power Apps.

You need to perform administrative tasks for the company.

Which admin centers should you use? To answer, drag the appropriate admin centers to the correct requirements. Each admin center may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:

Box 1: Azure Active Directory

Create the company users in the Azure Active Directory.

Box 2: Power Apps admin center

In the Power Apps Admin center, manage environments that you've created and those for which you have been added to the Environment Admin or System Administrator role. From the admin center, you can perform these administrative actions:

Create environments.

Rename environments.

Add or remove a user or group from either the Environment Admin or Environment Maker role.

Etc.

Incorrect Answers:

Use the Dynamics 365 admin center to review the status of your apps and solutions, apply updates, and manage your Dynamics 365 instances, solutions, and apps.

The Power BI admin portal enables you to manage a Power BI tenant for your organization. The portal includes items such as usage metrics, access to the Microsoft 365 admin center, and settings

Note: You use the Microsoft 365 admin center to create user accounts for every user who needs access to model-driven apps in Dynamics 365, such as Dynamics 365 Sales and Customer Service.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/environments-administration

https://docs.microsoft.com/en-us/dynamics365/marketing/dynamics-365-admin-center

https://powerapps.microsoft.com/sv-se/blog/introducing-admin-center-for-powerapps/

Question: 13

HOTSPOT

A rapidly growing company wants to empower users to build apps, automate business processes, and analyze data without requiring IT expertise or development skills and without increasing IT expenses and dependencies.

You need to recommend tools so that users can accomplish specific tasks.

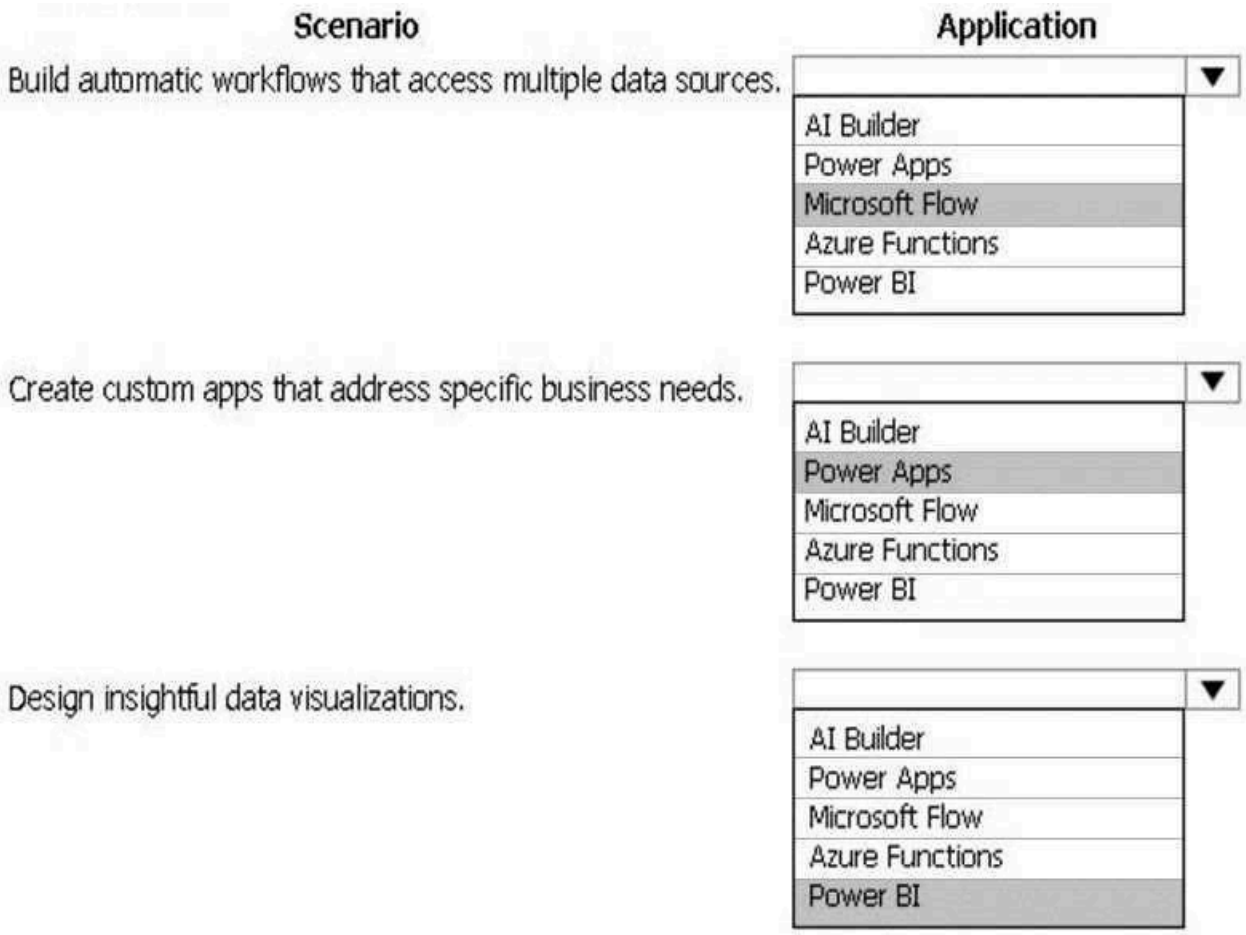
Which tools should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Scenario	Application
Build automatic workflows that access multiple data sources.	AI Builder / Power Apps / Microsoft Flow / Azure Functions / Power BI
Create custom apps that address specific business needs.	AI Builder / Power Apps / Microsoft Flow / Azure Functions / Power BI
Design insightful data visualizations.	AI Builder / Power Apps / Microsoft Flow / Azure Functions / Power BI

Answer:

Explanation:



Box 1: Microsoft Flow

Microsoft Flow, now called Power Automate, is cloud-based software that allows employees to create and automate workflows and tasks across multiple applications and services without help from developers.

Box 2: Power Apps

PowerApps is a suite of apps, services, connectors and data platform that provides a rapid application development environment to build custom apps for your business needs.

Box 3: Power BI

Power BI is a business analytics solution that lets you visualize your data and share insights across

your organization, or embed them in your app or website. Connect to hundreds of data sources and bring your data to life with live dashboards and reports.

Reference:

https://docs.microsoft.com/en-us/powerapps/powerapps-overview

Question: 14

HOTSPOT

A company plans to use Power Platform to build apps which address specific business challenges.

You need to recommend the appropriate types of Power Apps to use.

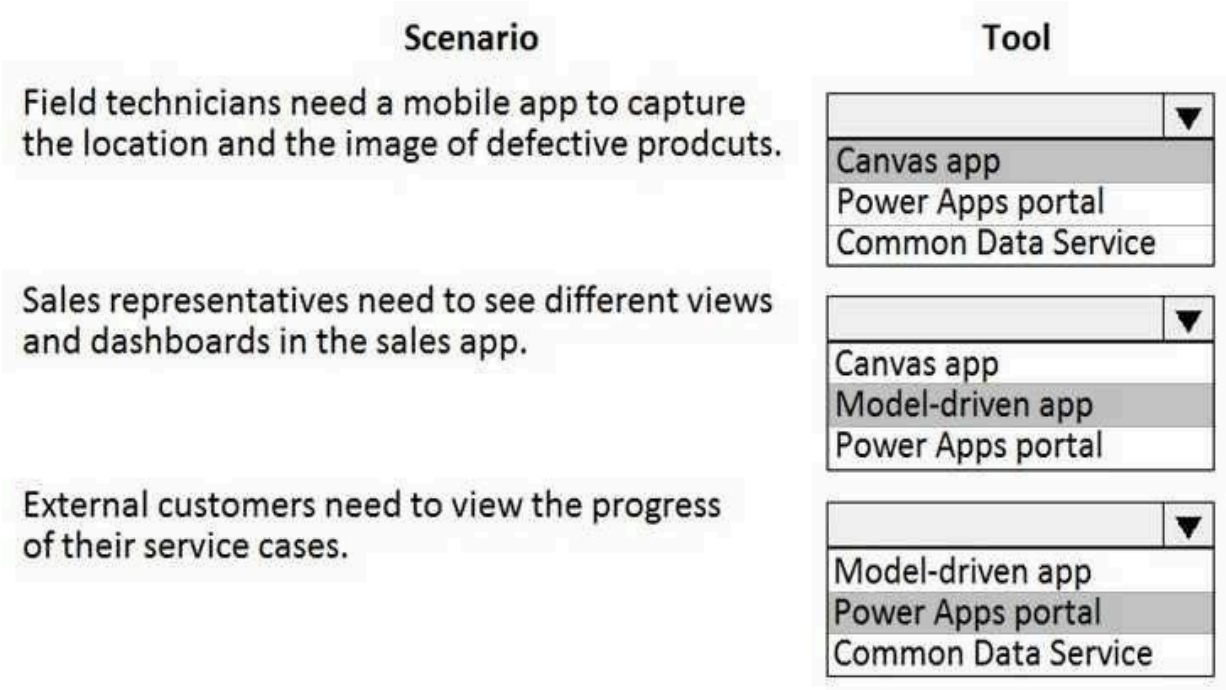
What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Scenario	Tool
Field technicians need a mobile app to capture the location and the image of defective prodcuts.	Canvas app Power Apps portal Common Data Service
Sales representatives need to see different views and dashboards in the sales app.	Canvas app Model-driven app Power Apps portal
External customers need to view the progress of their service cases.	Model-driven app Power Apps portal Common Data Service

Answer:

Explanation:



Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-overview

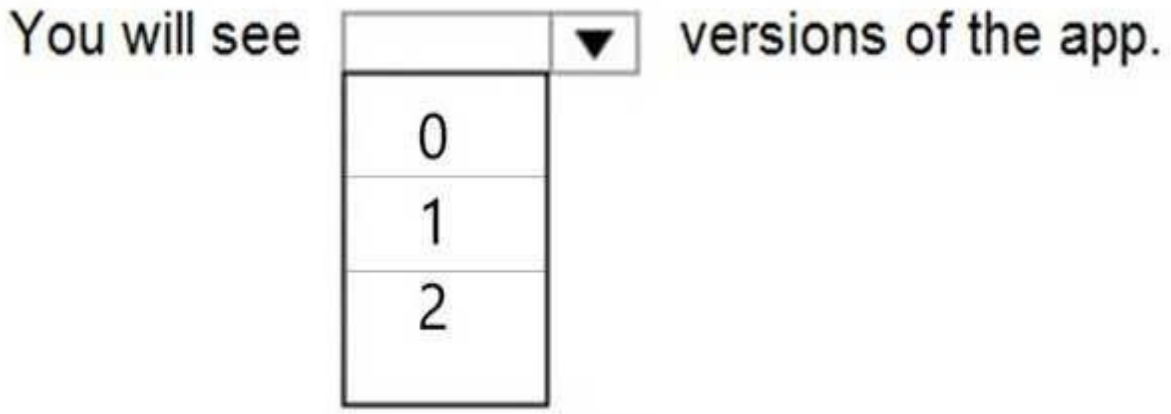
https://docs.microsoft.com/en-us/powerapps/maker/portals/overview

Question: 15

HOTSPOT

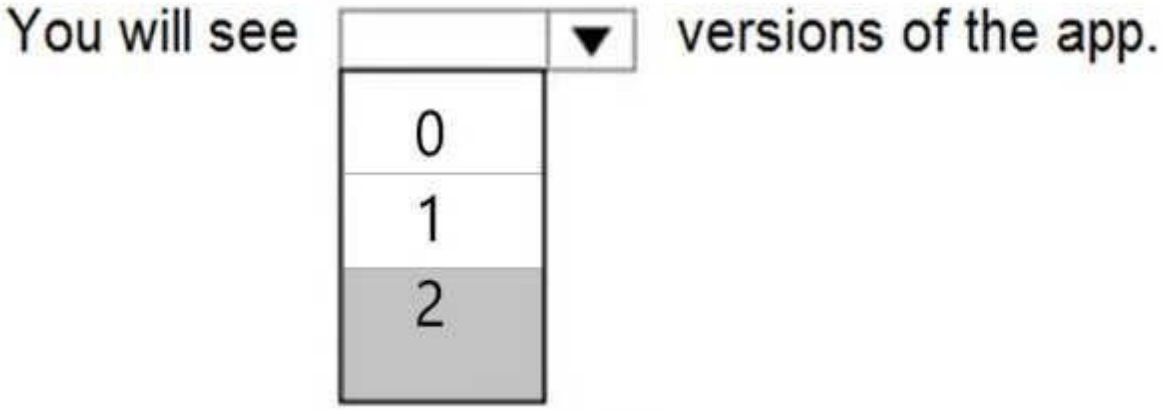
You have version 1.0.0.0 of a published Power Apps app. You create and publish version 2.0.0.0 of the app. A customer goes through the process of restoring the previous version of the app.

How many versions of the app are displayed in the Version tab for the app? To answer, select the appropriate option in the answer area.



Answer:

Explanation:



Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app

Question:16

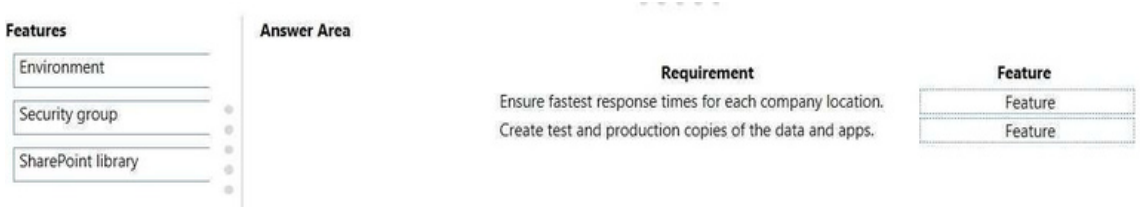
DRAG DROP

A company has locations in multiple regions. The company develops solutions based on Power Apps and Power Automate.

You need to recommend features to support the implementation.

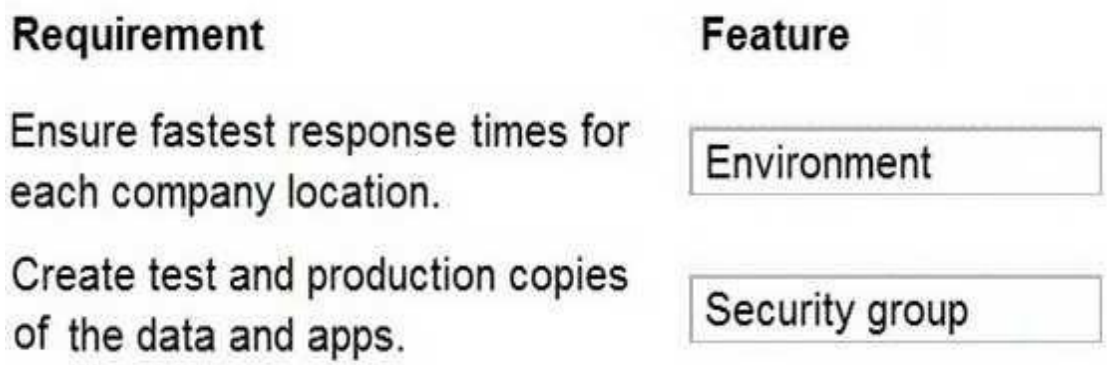
Which Power Platform features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:



Reference:

https://docs.microsoft.com/en-us/power-platform/admin/environments-overview

https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

Question: 17

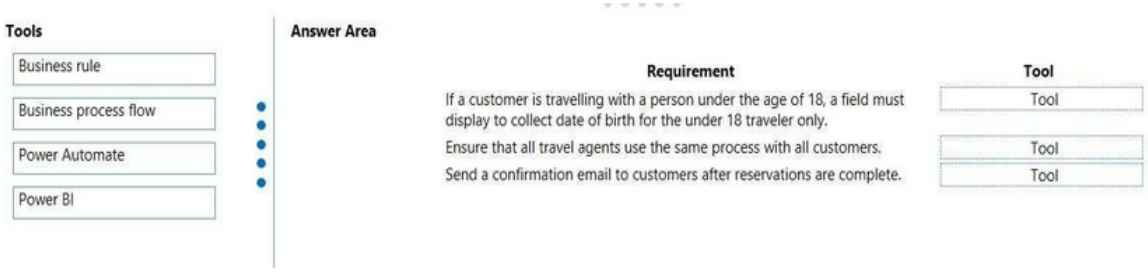
DRAG DROP

A travel company plans to use the Power Platform to create tools that help travel agents book customer travel.

You need to recommend solutions for the company.

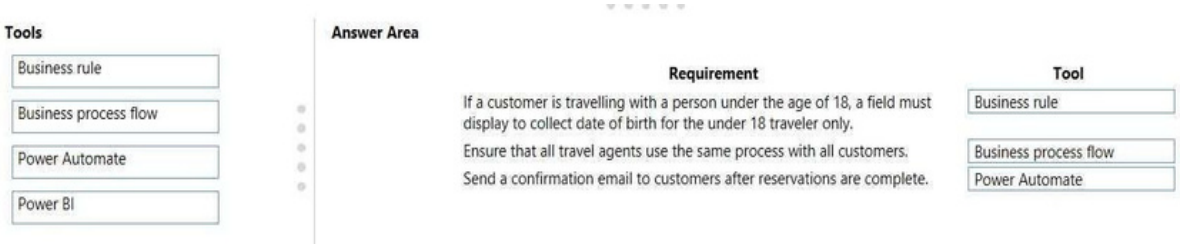
What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:



Reference:

https://docs.microsoft.com/en-us/power-automate/getting-started

https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule#:~:text=Business%20rules%20provide%20a%20simple,changing%20and%20commonly%20used%20rules.&text=To%20define%20a%20business%20rule,a%20model%2Ddriven%20app%20form.

Question: 18

A company uses Power Platform.

You must ensure that users cannot share customer data with other users. You must also ensure that uses cannot connect to data sources unless you grant the user explicit permissions to access a data source.

You need to recommend solutions to meet the company's security requirements.

Which two types of policies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Office cloud policies

B. Group Policy Objects

C. environment-level policies

D. tenant-level policies

E. preset security policies

Answer: CD

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention

https://docs.microsoft.com/en-us/power-platform/admin/create-dlp-policy

Topic 2, Understand the Core Components of Power Platform

Question: 19

HOTSPOT

A company plans to use Power BI to visualize data from business systems.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can display data aggregates and raw data in a Power BI report.	○	○
You can display related data from Dynamics 365 Customer Engagement and Excel in the same Power BI report.	○	○
You create a Power App to supply data for a Power BI report. You can modify the data directly in the report.	○	○

Answer:

Explanation:

Statement	Yes	No
You can display data aggregates and raw data in a Power BI report.	○	○
You can display related data from Dynamics 365 Customer Engagement and Excel in the same Power BI report.	○	○
You create a Power App to supply data for a Power BI report. You can modify the data directly in the report.	○	○

Box 1: Yes

The following list provides advantages to using aggregations:

Query performance over big data - as users interact with visuals on Power BI reports, DAX queries are submitted to the dataset. Boost query speeds by caching data at the aggregated level, using a fraction of the resources required at the detail level. Unlock big data in a way that would otherwise be impossible.

Box 2: No

You can connect to model-driven apps in Dynamics 365 with Power BI Desktop to create custom reports and dashboards for use with the Power BI service.
You can use similar steps to connect to model-driven apps in Dynamics 365 using Office Excel Power Query by selecting From Other Sources on the Power Query tab in Excel.

Box 3: Yes

Using the PowerApps custom visual, you will be able to pass context aware data to a PowerApps app which updates in real time as you make changes to your report.

Reference:

https://docs.microsoft.com/en-us/power-bi/desktop-aggregations

https://docs.microsoft.com/en-us/power-platform/admin/use-power-bi

https://powerapps.microsoft.com/sv-se/blog/powerbi-powerapps-visual/

Question: 20

HOTSPOT

You are creating a model-driven Power Apps app. You want to ensure that the app can be used by individuals who have vision impairments.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
Power Apps apps can be built with hot key support and designed so they do not require a touch screen or mouse.	○	○
Only model-driven Power Apps have support for using a screen reader without the need for a connector.	○	○
The accessibility checker can be run for your Power Apps app to provide notifications of accessibility violations as well as tips for making it even more user friendly.	○	○

Answer:

Explanation:

Statement	Yes	No
Power Apps apps can be built with hot key support and designed so they do not require a touch screen or mouse.	○	○
Only model-driven Power Apps have support for using a screen reader without the need for a connector.	○	○
The accessibility checker can be run for your Power Apps app to provide notifications of accessibility violations as well as tips for making it even more user friendly.	○	○

Box 1: Yes

You can use keyboard shortcuts in PowerApps. Keyboard shortcuts give you an alternate way to do common tasks instead of using your mouse or tapping with your finger. They help in seamless navigation of the interface.

Box 2: No

The following software combinations are the supported recommendations for consuming PowerApps with a screen reader:

Windows: Microsoft Edge / Narrator

macOS: Safari / VoiceOver

Android: PowerApps app / Talkback

iOS: PowerApps app / VoiceOver

Box 3: Yes

Users who have vision, hearing, or other impairments can use your canvas app more easily and successfully if you consider accessibility as you design how the app looks and behaves. If you're not

sure how to make your app more accessible, you can run the Accessibility checker in PowerApps Studio. This tool not only finds potential accessibility issues but also explains why each might be a potential problem for users who have a specific disability and offers suggestions on how to resolve each issue. The Accessibility checker detects screen-reader and keyboard issues for you, and you can find information about how to fix color-contrast issues by using accessible colors.

Reference:

https://docs.microsoft.com/en-us/powerapps/user/keyboard-shortcuts

https://docs.microsoft.com/en-us/powerapps/user/screen-reader

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/accessibility-checker